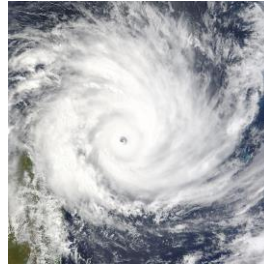


HURRICANE CONTACT / COMMUNICATIONS INFORMATION



Toll free Hurricane hotline 866.973.4362

OUTGOING MESSAGING ONLY

Jacqueline Thomas: ridmgr@the-regency.com,

Property Manager

Management Office: regency8640@the-regency.com

Fire / EMT / Police	911
AT&T	888.757.6500
Comcast	800.266.2278
Sea Turtle-Eco Assoc	772.334.3729
Fire Station #8	772.621.3508
FEMA	800. 621.3362
FPL (Florida Power & Light)	800. 226.3545
(Outage)	800. 468.8243
Regency Security Gate	772. 229.4041

REGENCY COMMUNICATIONS:

- HURRICANE HOTLINE (866) 973-4362- outgoing messages only- updated often
- ONE CALL NOW – e-mail blast updates including when it is safe to return home
- **FOR YOUR SAFETY: STAFF MUST HAVE TIME TO SECURE THE PROPERTY AND POWER UP THE EMERGENCY GENERATOR BEFORE YOU RETURN. POWER WILL BE RESTORED AS SOON AS POSSIBLE.**

Preparation starts when a Tropical Storm is named and threatens the area:

- Category No. 1 - 74 to 95 mph. MANDATORY EVACUATION OF BARRIER ISLANDS
- Category No. 2 - 96 to 110 mph.
- Category No. 3 - 111 to 129 mph.
- Category No. 4 - 130 to 156 mph.
- Category No. 5 - 157 and higher

EVACUATION PROCEDURES & RESPONSIBILITIES

OWNERS / RESIDENTS

- ✓ Notify management where you will be staying and provide an emergency contact number.
- ✓ **TURN ALL BREAKERS IN YOUR ELECTRICAL PANEL TO THE "OFF" POSITION. After the storm, this will expedite getting your unit powered back on safely when staff steps up electric in each unit.**
- ✓ **EMPTY YOUR REFRIGERATOR/FREEZER:** prevents foul smells of rotting food.

VOLUNTARY EVACUATION- Hurricane Watch is issued

- garage gates are locked in the "Open" position.
- hurricane panels are installed over the exit doors except for the garage & main lobby exits.
- propane gas is turned off at the main.

MANDATORY EVACUATION – Hurricane Warning is issued.

- ALL ELECTRIC WILL BE SHUT DOWN
- THE EMERGENCY GENERATORS BY-PASSED
- ELEVATOR SERVICE DISABLED & THE BUILDINGS SECURED.

FIRST RESPONDERS are not available for any emergencies should residents ignore the mandated evacuation order. NO police, NO fire, NO emergency services. Residents should not stay on property for their own safety.

RESTORING POWER

Maintenance will begin restoring the power in each building as soon as possible. This process takes time and precision. Regency's procedure for turning electric on is to step up the power to each area, including each condominium unit interior breakers. If the owner did not shut them all down, STAFF HAS TO TURN THEM ALL OFF BEFORE TURNING ON EACH ONE TO THE "ON" POSITION.

RE-ENTRY AFTER A STORM / EVACUATION:

Present a government issued photo i.d. AND any document with proof of ownership: utility bill, tax bill, or any document with your name and unit address listed.